

WESTERN HEALTH AND SOCIAL SERVICES COUNCIL

**Minutes of One Hundred and Twenty-First meeting of the
Western Health and Social Services Council
held in the Ulster American Folk Park, Residential Centre,
Beltany Road, Omagh, Co Tyrone
on Thursday 11 September 2003
at 6.30PM**

Present:	Mr R Rogan, Chairman	Mr P McGowan
	Mr H Andrews	Mr McIvor
	Mrs V Brown	Mr R McKelvey
	Miss M Burke	Mr V McKelvey
	Mr J Campbell	Mr W Page
	Mrs M Devlin	Mrs H Quigley
	Mr E Friel	Mrs F Robson
	Mrs M Hamilton	Mr D Sutherland
	Mr I Maguire	Ms M Trimble
Apologies:	Mr P Gilgunn	Mr B McAleer
In Attendance:	Ms M Reilly	Mrs K Loughran
	Mrs L Preston	
Presentation:	Mrs Margaret Kelly, Chief Nurse, WHSSB	
	Mr Michael Gormley, Head of Consumer Services, WHSSB	

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C62/03 **Chairman's Business:**

Mr Rogan welcomed everyone back after the summer break. He said the Council had been very busy over the summer months largely due to its involvement in a number of Western Health and Social Services Board initiatives/projects which the Chief Officer would refer to in her report.

The Chairman informed the Members that Paddy Gilgunn was making good progress and would have been present at the meeting but for a prior engagement.

Mr Rogan welcomed the three new Council Members Mr Campbell, Mr McKelvey and Mr Sutherland to the Meeting. He said a fourth Member Mr Keown had also been appointed but was unable to be at the meeting.

The Chairman said he had met with the Chief Officer and the four new members at Hilltop on the 28 August 2003 as part of their induction.

Mr Rogan advised the meeting that Mr John Bradley had retired as Chairman of the Western Health and Social Services Board having been very supportive of the work of the Western Health and Social Services Council. The Chairman paid tribute to

Mr Bradley for his leadership as Chairman of the Western Health and Social Services Board and for his commitment to Health and Social Services over the past number of years. On behalf of the Council he concluded by wishing him well in his future endeavours.

The Chairman said that although it had not been officially announced many of the Council Members were aware that Ms Karen Meehan had succeeded Mr Bradley to the Chair of the Western Health and Social Services Board. He said that Members would be particularly pleased as Karen had been a Member of this Council a number of years ago. She trained and worked as a mid-wife and had a very strong community development background. She is probably best known as the Co-ordinator of Derry Well Woman and has been involved in a number of cross-border health initiatives. She has been a non-executive director of the Western Health and Social Services Board since 1996 and has been the Chair of a number of its sub-committees. Karen has long been an advocate of greater public involvement. He wished her every success in her new role and will hopefully meet with her formally at the October joint Western Health and Social Services Board/Western Health and Social Services Council meeting.

Mr Rogan advised the meeting that in the last few days two GPs had been appointed in a shared post of Medical Advisor at the Board taking over from Dr Morris Brown who retired earlier in the year. He said Dr Brendan O'Hare GP from Castleberg whom Members would remember as Southern Sector Macmillan GP Facilitator in Palliative Care and Dr Manning a GP from Eglinton. Mr Rogan wished them both well.

The Chairman informed the Council that Mrs Margaret Kelly had been appointed as Chief Nurse succeeding Mr Martin Bradley who had moved on.

Over the summer the Council had responded to the Consultation Document 'Discharge from Hospital and the Continuing Care in the Community of Mentally Disordered People who could represent a risk of serious physical harm to themselves or others'. The Western Health and Social Services Council undertook this response on behalf of the four HSS Councils. The Chairman thanked the Members who gave their time to assist in the response.

Mr Rogan said he had met over the summer months with the Chief Officer and they had agreed a review of how the Council carries out its work. One area has been committee members representing the Council on a variety of committees or at meetings and Conferences. He said the Chief Officer would go into more detail on this in her report later, but it is clear he said that we need to establish some protocols to ensure that we are all representing the Council's view and that Members attending should feel comfortable and confident about their involvement.

The Chairman stated that they had also looked at the issue of funding and it was clear that we are not resourced to carry out the increasingly complex and varied workload expected of us. He said Members would see from their pack the range of meetings and committees that the Chief Officer represented the Council at. The Council are also supporting an increasing number of complainants.

Mr Rogan said that each complainant deserved time and support from the Council. Most of this work is time away from the office and it is self evident that one person

cannot do this work on their own so we are putting in a bid to the Department to bring us at least onto a level playing field with the other Councils.

C63/03 **Presentation:**

Progress on work being done to take forward the decisions made by the Minister in relation to Developing Better Services:

The Chairman introduced and welcomed to the Meeting Mrs Margaret Kelly Chief Nurse at the Western Health and Social Services Board and Mr Michael Gormley Head of Consumer Services to the meeting, both have been involved in the Developing Better Services Steering Group. They will update Members on the work they have been doing to date to take forward the Minister's decisions on Developing Better Services.

Introducing Developing Better Services Mrs Kelly pointed to the key elements of the Minister's decisions namely modernising and improving acute services and networking the service in such a way as to become more responsive to patient needs.

Mrs Kelly explained that there would be a network of 9 acute hospitals supported by 7 local hospitals. The new hospital in the South West will be located to the North of Enniskillen including an elective treatment centre – a centre where people will go for planned treatment as opposed to emergency treatment. This elective treatment centre will be a facility not just for the people who live in the Western Board area but for people right across Northern Ireland and beyond.

There will be a local hospital in Omagh. This facility in Omagh will have an emergency diagnostic and treatment centre 24 hours a day, outpatients, day surgery, renal dialysis, inpatient care for rehabilitation and palliative care and a resource centre. People will have local access to a wider range of services than ever before.

The implications for the Western Board area are to focus on services not just buildings. This would involve radical service and workforce redesign, development of primary and community care and networking of services.

The changes are about improving the quality of care. It is a long term process and will involve the Public and Staff in service redesign. Effective relationships across primary, community, secondary and tertiary care are critical as is sustainability and development of services during change.

The Western Health and Social Services Board to date have held a Workshop in June involving staff from primary, community and hospital settings, set up a team to lead the service redesign process, established a system to co-ordinate the work of the Board and Trusts with links to other Boards, the Department and regional services and sought views about effective public and staff engagement.

This evening, Mrs Kelly said we are not only here to update the Council on the work so far, but to seek your views on how we engage effectively with people in the area.

Mr Gormley said a radical and very wide ranging change programme would be taking place in the service over the next ten years. He said it was vital that during

the process they find ways of staying close to people to not only give information but also more importantly act on the information they receive.

Mr Gormley said that whatever changes are made they must have the confidence of local people. He said they needed to work with community groups, networks, District Councils and with the Western Health and Social Services Council.

Issues discussed by Members were:

- ~ Length of time and targets – short timeframe for this round of public engagement;
- ~ Number of different opinions/numbers turning up at meetings;
- ~ More possibility of getting information by inviting people to meet face to face;
- ~ Focus Groups;
- ~ LHSCGs and where they fit in;
- ~ New Technology;
- ~ Lack of trust from Community/Staff;
- ~ Recruitment of Staff;
- ~ Emergency Services;
- ~ Communication/feedback;
- ~ Need to know what plans are.

C64/03 **Minutes of Previous Meeting:**

Minutes of the previous meeting held on **Thursday 5 June 2003** having been previously circulated were agreed and signed by the Chairman.

C65/03 **Matters Arising from Minutes:**

C06/03 Quality Assurance Beef and Lamb products:

The Chief Officer informed the meeting that she had received assurances that all outside contracts used NI Quality Assured meat.

C47/03 Donemana Branch Surgery:

The Chief Officer said based on previous discussion in the Council she had been under the impression that the people in Donemana area would not have access to a GP but that this was not the case. She confirmed that CSA guidelines had been followed. Ms Reilly informed Members that she would be attending a meeting on 18 September 2003 in Strabane Health Centre to discuss accessibility and concerns about the elderly.

Action 1

Chief Officer meet with GPs/FPSU – Strabane Health Centre 18 September 2003.
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C47/03 Response Times to Council Questions:

The Chief Officer referred to the query on Response Times to Council Questions. She said she had spoken with the Chief Officers of the other three Health Councils and that there was no obligation for any of the Boards, Trusts or the Department to respond within a stated time. She said that there were delays in responding to broad issues or concerns, but it was important to note that concerns regarding an individual patient or client were generally dealt with very quickly and in some cases often within a matter of hours.

Action 2

Send a copy of the legislation 'The Health and Social Services Councils Regulations (Northern Ireland) 1991' to all members.

Mr V McKelvey asked if the Department had anything in their Business Plan on response times.

Action 3

Chief Officer to contact Department.

C54/03 Response to the State Pathologists Consultation:

A copy of the Response to the State Pathologists Consultation was included in Members' Packs.

C47/03 Loss of Haematology Clinic:

Mrs Quigley asked that the Council write to the Department about the recruitment and retaining of Haematologists in Altnagelvin. The Council proposed seeking a meeting with the Department which could include someone from the Western Health and Social Services Board in order to discuss the issue of Consultant recruitment and retention.

Action 4

Chief Officer to write to Department. Contact Western Health and Social Services Board – overview of Consultant Appointments.

C47/03 Assisted Feeding:

There was a proposal to find out if a pilot could take place to note on patients' charts if they have been assisted at feeding time.

Action 5

Chief Officer to contact Director of Nursing at Trusts.

C54/03 Human Organs Inquiry Report:

A copy of a Progress Report on The implementation of the Human Organs Inquiry Recommendations will be copied to all members.

Action 6

Send update to Members prior to next meeting.

C57/03 Respite Care – Learning Disabled:

On the issue raised by Mr R McKelvey about lack of respite care for adults with a learning disability needing nursing care the Chief Officer said she had met with the parents of the two young adults concerned as well as a number of other families. It is an ongoing piece of work which the Council is starting to develop. She will speak to other voluntary agencies that are involved to get a picture of what services are actually there, where the gaps are etc. She will also speak to Professor Burke at the WHSS Board on the issue.

Action 7

Arrange meeting with Professor Dominic Burke.

C60/03 Electoral Identity Cards:

After discussions with the other three HSS Councils' Chief Officers Ms Reilly informed Mr McIvor that they felt the issue of the Electoral Identity Cards was outside the remit of the Councils.

C66/03 Equality and Human Rights Business:

The Western Equality and Human Rights Forum (WEHRF) is a partnership made up of the Western Health and Social Services Board, Sperrin Lakeland Health and Social Care Trust, Altnagelvin Hospitals Health and Social Services Trust, Foyle Health and Social Services Trust and the Western Health and Social Services Council.

Frances Rolston Bruce WEHRF Manager presented the working of the Forum to the AHHRM Excellence in Strategic HRM Awards Body Judging Panel in London and as a result WEHRF was shortlisted. Following an Awards Ceremony in London the good news was that WEHRF was runner-up. The prize was £500 and a Certificate. The Western Health and Social Services Council congratulated Frances Rolston Bruce for a very effective presentation of the Forum's work.

The Council's Annual Report to the Equality Commission for 2002/03 has been presented to the Equality Commission. This Report reflects the work of all the five organisations within WEHRF.

A copy of the Response Shared Future Consultation Document was acknowledged.

C67/03 Trusts' Business:

1. Altnagelvin Hospitals Health and Social Services Trust:

- Minutes of a Trust Board meeting held on 1 May 2003 and an Agenda for a meeting on 5 June 2003 were noted.
- A copy of Altnagelvin's Resuscitation Policy has been received and will be copied to all Members. It will be put on the Agenda for the next meeting.
- The Trust Newsletter 'Infusion' was acknowledged.

2. ***Foyle Health and Social Services Trust:***

- Minutes of a Trust Board meeting held on 24 June 2003 and an Agenda for a meeting on 22 August 2003 were noted.
- The Trust Newsletter 'Foyle Times' Summer 2003 was acknowledged.

3. ***Sperrin Lakeland Health and Social Care Trust:***

- Minutes of a Trust Board meeting held on 19 June 2003 and an Agenda for a meeting on 21 August 2003 were noted.
- Minutes from a Clinical and Social Care Governance Committee Meeting held on 22 May 2003 and an Agenda for a meeting on 18 September 2003 were acknowledged.
- Notice of the Trust's Annual Public Meeting to be held on 22 September 2003 was acknowledged.
- Copies of the Trust Annual Report 2002/2003 have been received and circulated to Members.

4. ***Royal Hospitals Health and Social Services Trust:***

- Minutes of a Trust Board meeting held on 5 June 2003 and an Agenda for a meeting on 7 August 2003 were noted.
- Copies of the Trust's Annual Report 2002-2003 were acknowledged.
- Notice of the Trust's Annual Public Meeting to be held on 24 September 2003 was acknowledged.

5. ***NI Ambulance Service HSS Trust:***

- Minutes of a Trust Board meeting held on 26 June 2003 and an Agenda for a meeting on 5 September 2003 were noted.

6. ***Belfast City Hospital Trust:***

- Minutes of a Trust Board meeting held on 23 May 2003 and an Agenda for a meeting on 25 July 2003 were noted.
- A copy of the Trust Newsletter 'Cityview' was acknowledged.
- Copies of the Trust Delivery Plan Summary 2003/04 and the Strategic Modernisation Framework 2003-2008 were acknowledged.

7. *Green Park Healthcare Trust:*

- A copy of the Trust Newsletter 'Grassroots' was acknowledged.

C68/03 **Members Issues:**

(a) ***Ambulance Services:***

The Chief Officer said she had spoken to the Divisional Manager of the Western Board area and had received facts and figures for Ambulance Services in the area. Mr McIvor queried where in Limavady did the ambulances operate from. He said there was no ambulances available from Limavady at the weekends and that they responded to call outs from Londonderry.

Mrs Quigley asked for figures for numbers of crew, number on sick leave, number of fleets and number that are operational. She also asked what contingency plans were in place if there was no ambulance available.

Mr McGowan said that vehicles in the Western area were years behind others.

It was agreed to invite the Divisional Manager to make a presentation to the Council to provide members with a clearer picture of the Ambulance Service in the Western Board Area. Someone from the Department will be invited to a later meeting to talk on how the Strategy is being implemented.

Action 8

Invite Divisional Manager to a future Council meeting and Location of each Ambulance in Western Health and Social Services Board area.

(b) ***Ophthalmic Appointments:***

Mrs Brown queried waiting times for ophthalmic appointments as she had rang about an appointment for someone who was waiting six months for a cataract operation and she was told there was 1000 people on the waiting list and that it would be two or three years before the patient would be seen.

Action 9

Get waiting times for Ophthalmic Appointments.
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(c) ***Aftercare for People with Mental Health Difficulties:***

Mr Page asked if the Council could find out if there is any aftercare for people with mental health difficulties who are moved out of hospitals into residential or supported accommodation in the Foyle area. He further enquired if staff involved were trained for their role.

Action 10

C69/03 **Correspondence:**

The Chairman invited the Chief Officer to review particular items of correspondence received during the months of June/July/August 2003:

- **DHSSPS Consultation Document - The Recovery of Health Service Costs in Cases Involving Personal Injury Compensation.**
- **DHSSPS Circular HSS (TC8) 10/03 - Appraisal for Consultant Clinical Academic Staff.** An appraisal scheme for consultants was introduced under cover of Circular HSS(TC8) 11/01 in May 2001. That scheme and its documentation were a development of a set of principles agreed with the Central Consultants' and Specialists' Committee (CCSC) of the British Medical Association.
- **DHSSPS Circular HSS (TC8) 7/2003 – Pay and Conditions of Service: Remuneration of Hospital Medical and Dental Staff and Doctors in Public Health Medicine and the Community Health Service.**

C70/03 **Chief Officers Report:**

The Chief told the meeting she was told that when she came into the post of Chief Officer that her timing was good because she would have the summer months to work in the office, get a better feel for the job and time to do a bit of planning. She said that this was not so. It seems, she said that the Department, the Board and Trusts had all experienced an overwhelming summer, that all were working to very short time frames to complete aspects of the whole modernisation agenda. She said it was important that the Council was active and present at these meetings and new committees.

The Chief Officer said she had attended meetings on a weekly basis at the Western Health and Social Services Board in relation to the Implementation of Developing Better Services.

Ms Reilly pointed out that another important initiative was the implementation of Freedom of Information Act 2000. This act provides greater access to members of the public to all types of information held by the public sector and as an independent statutory organisation WHSSC must comply with this legislation.

The requirements of the Act must be fully implemented by January 2005. The Council has a legal duty to maintain a Publication Scheme which has to be approved by the Information Commissioner. The Chief Officer said she had been working with her colleagues in the other three Councils and they had all sent their Publication Scheme to the Commissioner for approval.

The Scheme is a guide to the information that is routinely published e.g. Minutes of Meetings, Publications/Leaflets, Business Plans etc. and must be made available from 1 November 2003.

The Guide must detail the type of information, where it can be obtained and if there is a charge for accessing it. After January 2005 it will be fully implemented and this means that all written or electronic information becomes accessible. There are of course exemptions such as reasons of National Security, Law Enforcement, Commercial Interests and Personal Data and requests may have a Public Interest Test applied i.e. Public Interest in withholding the information is greater than the Public Interest in releasing it. Documents can be released with exempt information removed. This is retrospective legislation (except where information is legally disposed of) and there is a twenty day response time.

The Chief Officer explained that the Council had two very different roles:

- (1) To be fully compliant and
- (2) To monitor the Trusts and Boards compliance with regard to individual patient/client requests (this may form the basis of their complaint).

Ms Reilly said there was a huge undertaking for the Council simply to become compliant and one which she would have to give priority to over the coming weeks. As a follow on to this work she said she had investigated the value of having a Western Health and Social Services Council Website. She said a lot of the Council's information could go on the Website and it would be maintained regularly fulfilling obligations of access under Freedom of Information. The Chief Officer said the Website would be primarily an important public communication tool for the Council.

Ms Reilly informed the meeting that she had received a quote from a company who have designed and maintained the other three Council Websites and could report that this compared favourably with two other recent web design quotes for similar projects elsewhere. She said she didn't expect to have this up and running until the start of 2004.

The Chief Officer said that Members were already aware that the four Health and Social Services Councils work closely together and meet monthly to discuss strategic issues. One of the issues has been the concern about the increased workload of all the Councils with more and more demands being placed on them as well as the huge legislative agenda e.g. Equality and Human Rights as well as Freedom of Information. Ms Reilly said with that in mind each Council was making a bid to the Department for additional resources.

The bid coming from the Western Health and Social Services Council was at this stage one which would bring us closer to the level of the other Councils as they are currently. In other words she said she was asking for funding for a Complaints Manager whose role would include the areas of Equality and Human Rights as well as Freedom of Information and a Research/Information Officer. She said she was concerned that the Western Health and Social Services Council did not have any independent reviews of service provision in the Western area particularly from the patient/client perspective. Nor do we she said have the capacity to pull together existing research emanating from other sources. She also would include the need for a Community Liaison Officer whose function would include engaging with the public and service users and in particular reaching out to those people and groups who are difficult to engage. All of this will be very important in informing the focus of our work in the years to come.

Ms Reilly said she had been involved with Sperrin Lakeland Trust in their Patient Advocacy Review.

The Chief Officer gave an update on Investing for Health (IFH). She explained that this body of 30 members represents Health and Social Care, Education, Housing, Community/Voluntary Sector, Public/Private Sector and is working in partnership to identify ways of reducing health inequalities within our population. She said they concentrated this year on building up the partnership itself, important, especially when IFH is seen in the context of a long-term Strategy. Through Action Research Grants 10 Projects have been funded within the Western Board Area and carried out by a number of existing Community Groups.

The Chief Officer said that the Western Health Action Zone (HAZ) which is itself an Action Based Project had been very successful and she would commend both Websites for updates on their work:

www.westernifh.org and www.info@westernhaz.org

She informed the meeting that Mr Paul Cavanagh who had been the HAZ Manager had now moved on to take up the post of Manager of the Northern LHSCG and she said he was to be congratulated on the very impressive work he carried out in HAZ.

The Chief Officer told the meeting she had met informally with Mr Paul Dolan Manager and Dr Brendan McCarthy Chairman of the Southern LHSCG and that she would be meeting with both Mr Paul Cavanagh Manager and Mr Nigel Nutt Chairman of the Northern LHSCG on 16 September 2003.

She said she would be meeting more formally with all four on 6 October 2003 as they present a review of their work to date.

Ms Reilly also informed the meeting that to date she had met with Mr John Meehan Deputy Chief Executive Derry City Council and with Mr Danny McSorley Chief Executive Omagh District Council with a view to follow up meetings. She said that Members would already know by now of Omagh District Council's intention to monitor Hospital Services in their area. She said these issues were discussed as well as the concerns of the Omagh people of the possible loss of services to their area.

She said as a Council we needed to be very mindful of the very real fears Omagh people have about the Developing Better Services outcomes and with this in mind she had invited Mr McSorley to present their views/concerns at the Western Health and Social Services Council's December meeting. She urged members who are not from the Omagh area to take on board such concerns and work together as a Council to ensure that all people within the Western Health and Social Services Board area feel confident that they will continue to have high quality services, not only in the implementation of the changes but also in the transition period.

The Chief Officer urged Members to read the copy of the new GMS Contract that they had received in their package before the next Council meeting as Mr Eugene Gallagher Head of Primary Care and Family Practitioner Support Services FPSU

WHSSB had been invited to present to the Council what the implications of the changes might mean to patients.

Ms Reilly said she wished to record her thanks to the Chief Officers of the other three HSS Councils for their assistance in terms of her induction and for their continuing support.

C71/03 **Any Other Business:**

Review of Western Health and Social Service Council Work:

The Chief Officer explained to the Members that she was reviewing how the work of the Council was being carried out. She said she was concerned about the wide range of committees that Members were being asked to sit on and that there was no feedback mechanism. Mrs Robson said that there were so many issues raised at the various meetings that really only a brief report could be made. Ms Reilly said that it was not for Members to write the minutes but asked that they should pick out issues relevant to the Council that would need to be addressed or discussed with the body concerned. It also meant that if a discussion arose at a Council meeting on an issue then the Member concerned would be in a position to inform the meeting. The Chief Officer said she would contact Members individually and was reviewing their involvement in various committees.

Action 11

Contact Members individually.

The Chairman said that he wanted to thank Ms Reilly, Mrs Preston and Mrs Loughran as he had an opportunity during the summer to see how much work they actually do. He said it was greatly appreciated by himself and the Members.

The Chairman asked Members to consider attending events during the month of September 2003:

Date: 12 September 2003
Meeting: Strategy for Older People Steering Group
Venue: Foyle Trust Headquarters
Nominated: Mrs Hamilton

Date: 17 September 2003
Event: Health and Safety Fair for Older People
Venue: Ecclesville Centre, Fintona, Co Tyrone
Nominated: Mr R McKelvey Mrs Preston Mrs Loughran

Date: 17 September 2003
Launch: Targeting Oral Health in Equalities
Venue: St Peter's Secondary School, Creggan, Derry
Nominated: Mr Rogan Mr Page

Date: 18 September 2003
Dedication: New Children's Transitional Care Unit
Venue: Altnagelvin Hospital, Londonderry
Nominated: Mr Rogan

Date: 18 September 2003
Meeting: Fermanagh Inter-Agency Group for Older People
Venue: Housing Executive Offices, Enniskillen
Nominated: Mrs Loughran

Date: 22 September 2003
Meeting: Sperrin Lakeland Trust Annual Public Meeting
Venue: Erne Hospital, Enniskillen
Nominated: Mr Gilgunn Mr V McKelvey Mr Sutherland
 Mrs Preston Mrs Loughran

Date: 22 September 2003
Meeting: Sperrin Lakeland Trust Maternity Services Liaison Committee
Venue: Erne Hospital, Enniskillen
Nominated: Ms Trimble

Date: 23 September 2003
Meeting: Sperrin Lakeland Users Association
Venue: Omagh Centre
Nominated: Miss Burke

Date: 24 September 2003
Meeting: Local Appraisal Group (WHSSB FPSU)
Venue: WHSS Board Headquarters, Gransha Park, Londonderry
Nominated: Mrs Robson

Date: 23 September 2003
Meeting: Altnagelvin Trust Annual Public Meeting
Venue: Clinical Education Centre, Altnagelvin Hospital, Londonderry
Nominated: Mrs Devlin Mr V McKelvey Mrs Preston Mrs Loughran

Date: 23 September 2003
Meeting: Foyle Trust Annual Public Meeting
Venue: St Columb's Park House, Londonderry
Nominated: Mrs Devlin Mrs Preston Mrs Loughran

Date: 25 September 2003
Meeting: PIP Group (Physically Disability)
Venue: Post Graduate Centre, Tyrone County Hospital
Nominated: Mr Andrews

Date: 25 September 2003
Meeting: Western Health and Social Services Board
Venue: WHSS Board Headquarters, Gransha Park, Londonderry
Nominated: Mr Rogan

Date: 26 September 2003
Meeting: Omagh Inter-Agency Group for Older People
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Nominated: Mr R McKelvey

Date: 30 September 2003
Meeting: PIP Group (Learning Disability)
Venue: Lackaboy Centre, Enniskillen
Nominated: Mr Campbell

Date: 1 October 2003
Workshop: Foyle Underage Drinking Initiative
Venue: Millennium Forum, Londonderry
Nominated: Mr Rogan Mrs Quigley Mr Page

Meetings and Events attended by Chief Officer

Date: 12 September 2003
Meeting: Sperrin Lakeland Complaints Survey
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 12 September 2003
Meeting: HSSCs' Chief Officers
Venue: Silver Birch Hotel, Omagh

Date: 15 September 2003
Workshop: Clinical and Social Care Governance
Venue: Templeton Hotel, Templepatrick

Date: 16 September 2003
Meeting: Northern LHSCG Manager
Venue: Bishop Street, Londonderry

Date: 16 September 2003
Meeting: WHSS Board Accountant
Venue: WHSS Board Headquarters, Gransha Park, Londonderry

Date: 17 September 2003
Meeting: Northern LHSCG Manager
Venue: Bishop Street, Londonderry

Date: 17 September 2003
Meeting: Regional Strategy Sub Group
Venue: WHSS Board Headquarters, Gransha Park, Londonderry

Date: 17 September 2003
Meeting: Public and Staff Engagement DBS
Venue: WHSS Board Headquarters, Gransha Park, Londonderry

Date: 18 September 2003
Dedication: New Children's Transitional Care Unit
Venue: Altnagelvin Hospital, Londonderry

Date: 18 September 2003
Meeting: WHSSC Chairman
Venue: Londonderry

Date: 18 September 2003
Meeting: Closure of Donemana Branch Surgery
Venue: Health Centre, Strabane

Date: 19 September 2003
Meeting: NI Association of Health Council's Executive Committee
Venue: Southern Health and Social Services Office, Lurgan

Date: 22 September 2003
Meeting: CSF 3 User Focus Group
Venue: Lime Villa, Gransha, Londonderry

Date: 22 September 2003
Meeting: Western Equality and Human Rights Forum
Venue: WHSS Board Headquarters, Gransha Park, Londonderry

Date: 22 September 2003
Meeting: Sperrin Lakeland Trust Annual Public Meeting
Venue: Erne Hospital, Enniskillen

Date: 23 September 2003
Meeting: WHSS Board Risk Management
Venue: WHSS Board Headquarters, Gransha Park, Londonderry

Date: 23 September 2003
Meeting: Altnagelvin Trust Annual Public Meeting
Venue: Clinical Education Centre, Altnagelvin Hospital, Londonderry

Date: 23 September 2003
Meeting: Foyle Trust Annual Public Meeting
Venue: St Columb's Park House, Londonderry

Date: 26 September 2003
Meeting: Primary Care Strategy Board Scoping Event
Venue: Fitzwilliam Hotel, Belfast

Date: 30 September 2003
Meeting: Complaint (CD)
Venue: Hilltop, Tyrone and Fermanagh Hospital, Omagh

Date: 1 October 2003
Workshop: DHSSPS – FOI Publications
Venue: Tidal Centre, Toome, Co Antrim

C72/03 **Next Meeting:**

Date: 2 October 2003
Time: 2.00pm
Venue: Library Headquarters

Spillar's Place
Omagh Co Tyrone

The meeting ended at 9.20pm