

WESTERN HEALTH AND SOCIAL SERVICES COUNCIL

**Minutes of One Hundred and Twentieth meeting of the
Western Health and Social Services Council
held in the Committee Room, Omagh Library Headquarters
Spillar's Place, Omagh, Co Tyrone
on Thursday 5 June 2003
at 6.30PM**

Present: Mr R Rogan, Chairman Mr P McGowan
Mr H Andrews Mr McIvor
Mr P Bogan Mr R McKelvey
Miss M Burke Ms M Trimble
Mr E Friel Mrs H Quigley
Mr I Maguire Mrs F Robson

Apologies: Mrs M Devlin Mr B McAleer
Mr P Gilgunn Mr W Page
Mrs M Hamilton

In Attendance: Ms M Reilly Mrs K Loughran
Mrs L Preston

By Invitation: Mr S Millar (retired Chief Officer)

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C51/03 **Chairman's Business:**

Mr Raymond Rogan welcomed Mr Stanley Millar to the meeting having noted that he had officially retired five days earlier.

Mr Rogan began by extending the sympathies of the Council to Mrs Helen Quigley on the death of her father-in-law.

The Chairman announced that the following Members had their appointment to the Council confirmed until 31 May 2005

Mrs M Devlin and Mr R Rogan

and the following Members until 31 May 2007

Ms M Burke, Mr P McGowan and Ms M Trimble.

Mr Rogan paid tribute to the retired Members saying they had served their communities well and made an important contribution to the work of the Council.

The Chairman noted that there was now 5 vacancies but that a number of people had applied to sit on the Council and would be attending "discussions with a purpose" on the 26 June 2003.

Mr Rogan congratulated Mr Harold Andrews who was recently appointed Chairman of Fermanagh District Council. He also noted that a previous member of the Council Mr Sean Gallagher had been elected Mayor of Derry City Council. The Chairman reflected on the news that Council Member Mr Paddy Gilgunn had recently been hospitalised. He expressed the best wishes of the Council for Mr Gilgunn's speedy recovery and noted that the Council had written a letter of support to him.

Rounding off his remarks the Chairman reminded Members that the Annual Joint Meeting between the Western Health and Social Services Board and the Council was planned for 2 October 2003 at 2.00pm.

He also drew attention to the fact that the next meeting of the Council after the summer recess was scheduled for the second Thursday of September and not the usual first Thursday.

C52/03 **Election of Officers for the period 5 June 2003 – 31 May 2004:**

Mr Rogan welcomed Mr Stanley Millar who had agreed to preside over the election process.

Before beginning the election process Mr Millar reminded Members that this was the 120th meeting of the Council which meant that twelve years of Council business had now been completed.

He asked to be associated with the earlier remarks of the Chairman in relation to Members who had recently retired and to acknowledge the efforts made by these Members. He thanked them for the support they had given to him as Chief Officer. He noted in particular Mr Paddy Bogan who was attending for the last time remarking that Mr Bogan had served eight of the twelve years.

Mr Millar also thanked Mr Rogan for the manner in which he had conducted business over the last year as Chairman and was delighted to hear that he had a two year extension to his term to continue his work within the Council.

Having declared the Office of Chairperson and Vice-Chairperson vacant he invited nominations:

Chairperson nominations:

Mr Reuben McKelvey proposed Mr Raymond Rogan and seconded by Mrs Helen Quigley. With no further nominations Mr Rogan was declared re-elected as Chairman.

Vice-Chairperson nominations:

Mr Paddy McGowan was proposed by Mrs Helen Quigley and seconded by Ms Marilyn Trimble.

Mrs Frances Robson was proposed by Mr Reuben McKelvey and seconded by Mr Harold Andrews. Following a ballot Mr Paddy McGowan was elected Vice-Chairman.

Mr Rogan thanked the Members for their confidence in re-electing him and following congratulations from Mrs Robson to Mr McGowan the business of the Council continued.

C53/03 Minutes of Previous Meeting:

Minutes of the previous meeting held on **Thursday 1 May 2003** having been previously circulated were agreed and signed by the Chairman.

C54/03 Matters Arising from Minutes:

The Chief Officer reported that she will be meeting with Mr John Meehan newly appointed Deputy Chief Executive of Derry City Council. This meeting she said will be by way of general introduction but also to discuss areas of common interest.

Mrs Quigley welcomed the proposed meeting as a good example of 'joined up thinking'. Mr Rogan noted that the Western Health and Social Services Board was also working more closely with all of the local Councils a move which he welcomed and encouraged.

Mrs Quigley queried if the Council had a copy of the response to the State Pathologists Consultation.

Ms Reilly made Members aware that this consultation had been undertaken as a joint response from the four Councils and was led by Mr Stanley Millar.

Mr Millar informed the meeting that as soon as the response was available Members would receive a copy.

Mrs Quigley then raised the issue of the Human Organs Enquiry Report which had made 20 recommendations. She asked if the Council could find out how many of these recommendations had been implemented.

Members were reminded about the Trust Liaison meetings which were to take place later in the month:

Altnagelvin Area Hospitals Trust	-	11 June 2003
Foyle H&SS Trust	-	16 June 2003

Members will receive letters of invite detailing the agenda for these meetings.

C47/03 Loss of Haematology Clinic:

Mr Millar said his understanding was that only one Haematologist was left in Altnagelvin thus affecting outpatient clinics at other sites. He understood that two recently appointed Haematologists had left after only a few months in post. He went on to say that even though he would not be present he hoped Members would seek clarification on this issue at the Altnagelvin Hospital Trust Liaison meeting next week.

C06/03 Quality Assurance Beef and Lamb products:

The Chief Officer reported that she had received some information but that this was incomplete and she was now waiting on a further response from the Western Health and Social Services Board.

C26/03 Travelling Expenses:

Again the Chief Officer was waiting on a reply. This issue has gone to the Board to look at the policies of the three Trusts on travelling expenses. Ms Reilly said she did know that the HAZ had undertaken a project which was looking at standardising the practices about reimbursement.

C47/03 Donemana Branch Surgery:

The response on this was much quicker and Ms Reilly reported that having contacted Mr Eugene Gallagher he agreed to hold off the closure at the 1st June until she could meet with himself and the GP's to discuss the Council's concerns.

Such a meeting she stressed does not guarantee a change to the closure decision rather it would allow a response to all of the concerns raised by the Council and whether the decision can be justified.

She also stated that if the decision to close does go ahead she will be seeking assurances that alternative arrangements can be put in place particularly for the elderly population.

C47/03 New Issues:

All of these issues – Assisted Feeding, Contracted Catering and Home Help have been raised with the Board and awaiting a response.

The Chief Officer noted that most issues raised tended to have at least a two month response time.

Mr McIvor queried how long it takes the Board or Trusts to respond to Council questions. He said he was surprised to find that the turn around could be so long. He asked if there were any rules or regulations governing response times.

Ms Reilly responded that as this was also of concern to her she had undertaken an audit of the most recent concerns. Whilst urgent concerns involving named patients or clients are generally acted upon very quickly – some within hours of request the more general broader issues were indeed slow in eliciting a response. She also said that to her knowledge at present she could not find any written regulations or protocols governing response times.

Both Mr McIvor and Mrs Quigley felt that the Council might not be being treated as seriously as it should.

The Chief Officer said she would try to find out what were the rights of Council to be responded to in a timely fashion and what if any are the obligations of Health and Social Services agencies to the Council.

C55/03 Equality and Human Rights Business:

Refer to Chief Officer's Report.

C56/03 Trusts' Business:

1. Altnagelvin Hospitals Health and Social Services Trust:

- Minutes of a Trust Board meeting held on 1 May 2003 and an Agenda for a meeting on 5 June 2003 were noted.

2. Foyle Health and Social Services Trust:

- Minutes of a Trust Board meeting held on 30 May 2003 and an Agenda for a meeting on 24 June 2003 were noted.

3. ***Sperrin Lakeland Health and Social Care Trust:***

- Minutes of a Trust Board meeting held on **17 April 2003** and attended by Mr Gilgunn and an Agenda for a meeting on 19 June 2003 were noted.
- A copy of the Listening and Responding Annual Report 2002/03 was acknowledged. The Report includes an update on the advocacy model of complaints handling which commenced 1 November 2002.
- A copy of the Annual Overview: Patient/Client Experience was acknowledged.
- A copy of the Information and Communications Technology Annual Report June 2003 was acknowledged.
- A copy of the Communications Strategy and Action Plan for 2003/05 was acknowledged.
- Members will be circulated with copies of the Trust Core Brief May 2003.

4. ***NI Ambulance Service HSS Trust:***

- Minutes of a Trust Board meeting held on 27 March 2003 and Agenda for a meeting on 15 May 2003 were noted.

C57/03 **Consumer Interests:**

(i) ***Members Issues:***

(a) ***Ambulance Services:***

Mrs Quigley cited an incident where apparently following an accident in the Derry area no ambulance was able to respond.

Mrs Quigley undertook to give the details to the Chief Officer so that the issue could be pursued.

Mr McIvor sought to widen the query to include what ambulance cover is available for the Limavady area during the week and in particular at weekends.

(b) ***Drug and Alcohol Services:***

Mrs Quigley said she was concerned that considering the Western Health and Social Services Board had a Drug and Alcohol strategy that the Local Health and Social Care Group (LHSCG) was now carrying out a consultation about service provision.

She said we already have a strategy from the Minister, one from the Board and now LHSCG seem to be duplicating these efforts. She wondered if all this money might be better spent in providing actual services on the ground. She felt money was being thrown at various projects without any apparent assessment of their impact on the ground.

She undertook to raise the issue at the next Investing for Health Partnership meeting and ask for some clarification as to why so many seemingly related bodies were carrying out the same work.

(c) *Respite Care – Learning Disabled:*

Mr Reuben McKelvey raised the issue that within the Omagh area there was a serious lack of respite care for adults with a learning disability needing nursing care. This was based on the concerns of local parents.

The Chief Officer agreed to organise a meeting with the parents of two adult sons who had not been able to avail of local respite care.

(ii) *Peer Advocacy in Mental Health - Mr Mervyn Tierney Director of Development:*

Mr Tierney introduced his colleagues Mr Marty Daly Chairperson of Irish Advocacy Network (IAN), Ms Pat Monaghan member of IAN management committee and Mr Patrick Murphy an IAN regional advocate working within the North Eastern Health Board.

Before commencing on his presentation Mr Tierney paid tribute to Mr Millar and congratulated Ms Reilly on her recent appointment as Chief Officer. He thanked them both for affording the Irish Advocacy Network the opportunity to make Council Members aware of their work.

He began with a quotation:

“Civilisation is measured by its treatment of its most vulnerable citizens. Citizens in care are no less citizens. Their voices should be heard, their views respected and their interests defended”

(Definition of advocacy given by Edna O’Callaghan 1980s).

This he said is what the Irish Advocacy Network is all about.

The service they offer often starts as befriending and a listening ear. Having the time to listen and hearing their story can lead to an advocacy situation where the individual is supported to go forward.

IAN is an Island-wide user run and user-led organisation working independently within mental health services.

In the 1990s Paddy McGowan (WHSSC Member) through a series of meetings in Omagh, Enniskillen, Derry, Belfast and the Republic of Ireland organised the first Conference of Service Users. As a result the Management Committee of the Irish Advocacy Network was set up comprising of six people from Northern Ireland and six from the Republic of Ireland.

The Management Committee designed their own peer advocacy training programme – the first of its type in Europe and later accredited by the Open College Network. This means that all advocates regardless of where they are based are all working to the same standard.

The training programme includes everything from understanding the language/jargon of the medical model to listening skills through to policy and legislation in mental health. There are also policies and protocols for advocates to temporarily withdraw from work in the event of their own mental health deteriorating or if the workload becomes stressful.

One of the most important challenges he said has been introducing to mental health professionals the concept of recovery such as that found with any other illness.

So far the organisation has been successful in securing funding from the Republic's Department of Health which led to the appointment of the Director of Advocacy in 2002.

Health Boards in the Republic of Ireland work closely with the IAN and there are regional advocates for each board area.

Work is just beginning to replicate the service in N Ireland and a new Director of Development for N Ireland is due to take up post later this month.

The work of the IAN has now received academic recognition through their partnership with Dublin City University in critically analysing the concept of peer-advocacy.

This analysis has included mental health nurses collaborating with IAN to complete a course promoting peer advocacy and presenting their findings to the University.

Mr Tierney finished off his very comprehensive presentation by saying that the new NI Director of Advocacy would be based in the Community House Omagh and will provide a fresh and innovative approach where we are not afraid to work in partnership with other like minded individuals and groups.

The Chairman remarked that this was a thought provoking and informative presentation and asked how service users contacted the Network.

Mr Tierney responded by saying that Regional Advocates work with mental health units, hospitals and day centres. Service users refer themselves to the Advocate.

Mrs Robson asked how IAN was different from STEER (a voluntary mental health organisation in Derry). Mr Tierney explained that IAN was totally user led and user run from top to bottom.

Mrs Quigley remarked that the presentation was probably one of the best heard by the Council in a long time. She congratulated them on the quality and quantity of their work to date. On the issue of future funding in Northern Ireland she suggested CAWT as a possible avenue which might be worth exploring.

C58/03 **Correspondence:**

The Chairman invited the Chief Officer to review particular items of correspondence received during the month of May 2003:

- **DHSSPS Annual Statements required by the Chronically Sick and Disabled Persons (Northern Ireland) Act 1978 and Report required by the Disabled Persons (Northern Ireland) Act 1989.** The DHSSPS has a duty to publish annually the following documents:

- a) Statement about Separation of Younger and Older Patients in Hospital – pursuant to the Chronically Sick and Disabled Persons (Northern Ireland) Act 1978 (Section 12)
 - b) Statement about Residential Care of Handicapped Persons under the Age of 65 – pursuant to the Chronically Sick and Disabled Persons (Northern Ireland) Act 1978 (Section 13)
 - c) Report on Development of Services for People with a Learning Disability or Mental Illness – pursuant to the Disabled Persons (Northern Ireland) Act 1989 (Section 10).
- **DHSSPS Workforce Planning Initiative.** Final Reports of the reviews of the Dietetic, Medical, Orthoptic and Podiatry Workforces.
 - **DHSSPS Circular HSS (F) 15/2003 – HSS Trusts Monthly Financial Monitoring 2003/04.** This circular issues detailed proformas and associated guidance notes in relation to the HSS Trust financial monitoring process for 2003/04. The process is largely the same as for 2002/03, however there are minor changes mainly relating to the process for monitoring capital spend.
 - **DHSSPS Circular HSS (F) 16/2003 – HSS Trusts Monthly Financial Monitoring 2003/04.** This circular issues proformas and associated notes for guidance in relation to the HSS Board financial monitoring process for 2003/04. It also details minor changes to the process from last year.
 - **DHSSPS Circular HSS (TC8) 7/2003 – Pay and Conditions of Service: Remuneration of Hospital Medical and Dental Staff and Doctors in Public Health Medicine and the Community Health Service.**

C59/03 **Chief Officers Report:**

Ms Reilly reported that she had attended a GP Practice Mortality Training along with the Chief Officer of the Eastern Health and Social Services Council. The training was organised by the Eastern Health and Social Services Board. This initiative has been driven by the outcome of the Harold Shipman case.

Following an audit and evaluation of the pilot reporting system it is hoped that it can be rolled out to all practices.

As part of her induction Ms Reilly spent a day at the Northern Health and Social Services Council with the intention of repeating this in the other two Councils. Her purpose she said was to look at the Councils and how they carry out their work. She was particularly interested in assessing the resources available to each Council and to understanding the similarities and differences between the Councils and the areas they serve.

Ms Reilly said she had had a very thorough and informative day at the Northern Council and expressed her thanks to Mr Noel Graham Chief Officer who had spent the full day with her providing her with very detailed information. The Chief Officer also reported that she had attended a number of meetings at the Western Board and had received very positive support from the people she had met.

She also reported that both she and Mr Millar had attended a public meeting organised by the NI Association for Mental Health (NIAMH) in Omagh. Mr Millar had chaired the meeting.

This meeting came about as a result of concerns raised by residents in an area where NIAMH intend to relocate their day centre. It would be fair to say that the views of those attending had largely remained unchanged as a result of the debate.

NIAMH plans to pursue the 'change-of-use' application through the Planning Department.

Mr McKelvey who was present at the meeting congratulated Mr Millar on his Chairmanship of a difficult meeting and commended the service users who had spoken at the meeting.

Mr Paddy McGowan who had been unable to attend hoped the Council would continue to support the rights of mental health service users to receive services within their local community.

Ms Reilly distributed a report of two meetings she and other members had attended which updated them on the initiative on Palliative Care within the Western Board area. Drs Healy and O'Hare (Northern and Southern facilitators) had she said more than exceeded their initial aims.

Over 65% of all GP practices have signed up to the Palliative Care Training. Practice Nurses, Community Nurses and Private Care Nurses had also availed of training. Within the Southern sector over £200,000 had been spent on specialist equipment.

There are now specialist drug boxes available in every GP out-of-hours centre. There is a more streamlined interface and link between Primary and Secondary Care. This means that through the use of technology GPs can be kept up to date on a daily basis on the progress of their patients receiving care in the Cancer Unit at Altnagelvin Hospital. This ensures that appropriate packages of care are in place when the patient is discharged.

Ms Reilly said she felt that as a Council our duty was to monitor service provision and highlight areas of concern. However equally important she said is the duty to bring to the public attention areas of excellence and innovation. Those of us at these meetings she said were very impressed with the work which had been done.

Both GP facilitators had pointed out that the Western Board had been very supportive of this project. In particular they both singled out Mr Eugene Gallagher who heads up the Family Practitioner Services Unit at the Board. They described working with him as being in a 'can-do environment'.

In fact where it could be demonstrated that some of these initiatives were of positive value to patients they will now receive recurrent funding. Ms Reilly asked the Council to support her writing to the Board and Mr Gallagher congratulating them on the success of this project.

This suggestion was formally proposed and seconded.

Mrs Quigley in concurring suggested that the Council should also note to the Board that such a model be replicated to take on initiatives related to Drug and Alcohol

services. We are she said very fortunate to have within this Board people like Mr Steven Lindsay, Mr John Bradley and Mr Eugene Gallagher who are willing to listen to new ideas and be innovative.

Ms Reilly provided members with information regarding a consultation exercise 'Shared Futures' which would be held at two venues Omagh and Derry. She encouraged members to attend.

She also re-issued members with a Handbook on Equal Opportunities noting that last months debate on possible ageism had prompted her to believe that it might be useful to refresh members on the Equality legislation and what was contained within it.

The Annual Equality Report was distributed to members. This is a composite report coming from the WEHRF and is ready for signing off. The Chief Officer asked members to read it and if they had any comments to make them available to her before 13 June 2003.

C60/03 **Any Other Business:**

Electoral Identity Cards:

Mr McIvor in apologising to the Council for his absences over the last year explained that he had been extremely busy having been tasked with introducing the Fraud Act 2002. In particular he was responsible for introducing the Electoral Identity Card – Smart Card.

He was now asking the Council to support him on an issue related to the take-up of these cards.

He explained that 80,000 in N Ireland were expected to need these cards to vote and were generally regarded as coming from lower income groups, those who don't go on holidays and have no passport and those who don't drive and do not have a drivers licence.

Having been to 689 locations throughout N Ireland only 17,000 had availed of the Card.

Many of these have gone to people not targeted and who do have other forms of appropriate identification.

Of the target group he said there were 67,000 young mothers living on their own with a predominance of these in the Western Board area. He wondered if the Council might consider assisting him to access Health Centres in pursuit of the target group. He said he realised this may not be what the Council is about.

Mr Rogan responding said his immediate reaction is that this issue falls outside the Council's brief whilst at the same time appreciating Mr McIvor's concern.

Mrs Quigley said she was concerned at such a high number of young women who might not have identification saying that there was known correlation between high deprivation and poor health.

Mr McIvor said he had spoken to the Minister Mr Des Browne and told him he would be raising the issue at the Council. However Mr McIvor said that if it wasn't a matter for the Council he would drop it.

Ms Reilly asked Mr McIvor if he had raised the issue himself with the Board or the Family Practitioner Services Unit, he replied no.

The Chief Officer said she felt unclear as to what in practical terms Mr McIvor was asking the Council to do.

Following a suggestion from Mr Reuben McKelvey Ms Reilly said she would discuss the issue with the other Council Chief Officers and ask for their reaction.

Ms Reilly invited Mr McIvor to contact her and she would be happy to discuss how he felt the Council might be of use.

Direct Payments – Bank Accounts:

Mr Reuben McKelvey said he was concerned that elderly people were unable to open bank accounts. This he said was particularly important with the introduction of Direct Payments for those in receipt of state benefits.

The Chairman reminded members that following a presentation on this subject some months ago members had raised such concerns. Mr McIvor detailed how on behalf of a number of people in his area he had tried to access the information call centre without success. He said his understanding was that government were actively trying to encourage people to open up post office accounts.

Mr Rogan reminded members that the Council had agreed to keep a watching brief on this situation and to relay any concerns it had into the promised review.

Out-of-Hours – Patient Information:

Mr Andrews in describing a scenario where a patient dies at home having summoned the out-of-hours doctor. He queried whether the doctor had access to the patient's records in order to find out if they had been seen recently by their own GP. Without this information he wondered if this would result in a post-mortem having to be carried out.

The Chief Officer said her understanding was that at present there was not a network system which allowed out-of-hours doctors to access patient records. She reminded members that one of the Palliative Care initiatives she spoke of earlier meant that out-of-hours doctors could access flagged-up cancer patients records. The possibility of rolling out this system for all patients may be proposed in the near future.

Developing Better Services:

The Chief Officer reported that she had been attending meetings of the Boards Steering Group on Developing Better Services. As part of their work this Board group will be communicating with the public, patients and service users on the implementation of Developing Better Services.

With this in mind she said she had invited a Board representative to attend the September meeting of the Council to update members. She reminded members that

this group was concerned with the implementation of the proposals contained within Developing Better Services and was not a consultation on the decisions which had been made.

The Chairman asked Members to consider attending events during the months of June/July/August 2003:

Date: 11 June 2003
Meeting: Altnagelvin Trust Liaison meeting
Venue: Boardroom, Altnagelvin Area Hospital
Nominated: Mr Rogan Mr Friel Mr Maguire
Mr McGowan Mrs Robson Mrs Loughran

Date: 16 June 2003
Meeting: Foyle Trust Liaison meeting
Venue: Riverview House, Londonderry
Nominated: Mr Rogan Mr Kerr Mr Maguire Mrs Preston

Date: 17 June 2003
Meeting: Strategy for Older People
Venue: WHSSB Headquarters, Gransha Park, Londonderry
Nominated: Mrs Hamilton

Date: 20 June 2003
Conference: The Age Old Question
Venue: Fir Trees Hotel, Strabane
Nominated: Mr Rogan Mrs Hamilton Mrs Robson

Date: 23 June 2003
Workshop: Shared Future Consultation
Venue: MDEC, Altnagelvin Area Hospital
Nominated: Mrs Quigley Mrs Robson

Date: 26 June 2003
Interviews: New Health Council Members
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital
Nominated: Mr Rogan

Date: 26 June 2003
Conference/AGM: Senior Citizens Consortium Sperrin Lakeland
Venue: Lusty Beg Island, Co Fermanagh
Nominated: Mrs Loughran

Date: 26 June 2003
AGM: Mid Tyrone Community Transport
Venue: Milestone Centre, Carrickmore, Co Tyrone
Nominated: Mr McAleer
Date: 26 June 2003
Focus Group: To look at DHSSPS Website
Venue: Library Headquarters, Omagh, Co Tyrone
Nominated: Mr Maguire

Date: 30 June 2003

Conference: Future of Health and Social Care
Venue: Waterfront Hall, Belfast
Nominated: Mr McGowan

Date: 7 July 2003
Meeting: Nurse Prescribing Group
Venue: WHSSB Headquarters, Gransha Park, Londonderry
Nominated: Mrs Brown

Date: 21 July 2003
Meeting: Discharge from Hospital and the Continuing Care in the Community of Mentally Disordered People
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital
Nominated: Mr Rogan Mrs Brown Mr McGowan Mr Page

Date: 19 August 2003
Meeting: Omagh Inter-Agency Group for Older People
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital
Nominated: Mr McKelvey Mrs Loughran

Meetings and Events attended by Chief Officer

Date: 6 June 2003
Meeting: Investing for Health Partnership
Venue: Teacher's Centre, Omagh, Co Tyrone

Date: 9 June 2003
Induction: New Chief Officer WHSSC
Venue: Southern HSS Council Offices

Date: 11 June 2003
Meeting: Altnagelvin Trust Liaison Meeting
Venue: Boardroom, Altnagelvin Area Hospital

Date: 12 June 2003
Meeting: HSSCs' Chief Officers
Venue: Enterprise Centre, Cookstown, Co Tyrone

Date: 13 June 2003
Workshop: Shared Future Consultation
Venue: Tara Centre, Omagh, Co Tyrone

Date: 16 June 2003
Meeting: Chairman WHSSC
Venue: City Hotel, Londonderry

Date: 16 June 2003
Meeting: Foyle Trust Liaison meeting
Venue: Riverview House, Londonderry

Date: 18 June 2003
Launch: Quality of Care for Older People in Hospital – EHSSC Research
Venue: King's Hall, Belfast

Date: 18 June 2003
Meeting: Prosthetics Project Board
Venue: Musgrave Park Hospital, Belfast

Date: 19 June 2003
Conference: NI Association of Mental Health
Venue: Raddison Hotel, Limavady

Date: 20 June 2003
Launch: Post Mortem Examinations Information Leaflet
Venue: Waterfront Hall, Belfast

Date: 23 June 2003
Meeting: Freedom of Information Publication Scheme
Venue: Eastern Health and Social Services Council Offices

Date: 24 June 2003
Meeting: Healthcare Directorate WHSSB (L McLaughlin)
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 24 June 2003
Meeting: Chief Executive Derry City Council
Venue: Derry City Council Offices

Date: 24 June 2003
Meeting: Western Equality and Human Rights Forum
Venue: Foyle Trust Headquarters, Riverview House, Londonderry

Date: 25 June 2003
Meeting: Review GP Training – Complaints (Rosemary Henderson)
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 25 June 2003
Meeting: Administration Services Committee WHSSB
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 26 June 2003
Meeting: Discharge from Hospital and the Continuing Care in the
 Community of Mentally Disordered People (Fermanagh New
 Horizons Manager - Caroline Ferguson)
Venue: Drumcoo, Enniskillen, Co Fermanagh

Date: 27 June 2003
Workshop: Developing Better Services (Staff Consultation)
Venue: Mellon Country Inn, Omagh, Co Tyrone

Date: 30 June 2003
Conference: Future of Health and Social Care in N Ireland (DHSSPS)
Venue: Waterfront Hall, Belfast

Date: 1 July 2003
Briefing: WHSSB Risk Management Co-ordinator
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 1 July 2003
Meeting: Developing Better Services Steering Group
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 2 July 2003
Meeting: Complainant (BR)
Venue: Trillick, Co Tyrone

Date: 3 July 2003
Meeting: Head of Primary Care and Family Practitioner Support Services
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 3 July 2003
Meeting: Complainant (M O’P/AC)
Venue: Foyle Trust Headquarters, Riverview House, Londonderry

Date: 16 July 2003
Meeting: Complainant (PC)
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 16 July 2003
Meeting: Complainant (AM)
Venue: Roslea, Co Fermanagh

Date: 18 July 2003
Meeting: HSSCs’ Chief Officers
Venue: Enterprise Centre, Cookstown, Co Tyrone

Date: 21 July 2003
Meeting: Discharge from Hospital and the Continuing Care in the Community of Mentally Disordered People
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 22 July 2003
Meeting: Complainant (BH/IH)
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 22 July 2003
Meeting: S/L H&SC Trust Complaints Manager/ Patient Advocate
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 23 July 2003
Meeting: Gavin Originals – WHSSC Website
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 23 July 2003
Meeting: S E Millar
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 24 July 2003
Meeting: Joint HSSCs - D McMahon DHSSPS (Public Engagement)

Venue: Castle Buildings, Stormont, Belfast

Date: 28 July 2003
Meeting: Chairman WHSSC
Venue: Londonderry

Date: 28 July 2003
Meeting: Community Development – Business Improvement (Martin Quinn)
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 28 July 2003
Meeting: Chief Executive WHSSB
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 29 July 2003
Meeting: Developing Better Services Steering Group
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 29 July 2003
Meeting: Complainant (BL)
Venue: Londonderry

Date: 30 July 2003
Meeting: Developing Better Services (Public Engagement)
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 31 July 2003
Meeting: Clinical and Social Care Governance Committee
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 1 August 2003
Meeting: Complainant (DB)
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 4 August 2003
Meeting: Complainant (FL)
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 12 August 2003
Meeting: S E Millar
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 12 August 2003
Meeting: Gavin Originals – WHSSC Website
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 15 August 2003
Meeting: Complainant (MD)
Venue: Londonderry

Date: 15 August 2003
Meeting: Director of Social Care, WHSSB
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 18 August 2003
Meeting: HSSCs' Chief Officers (F Bradley DHSSPS)
Venue: Silverbirch Hotel, Omagh

Date: 19 August 2003
Meeting: Developing Better Services Steering Group
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 19 August 2003
Meeting: WHSS Board Accountant (Fiona Diamond)
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 19 August 2003
Meeting: Complainant (SD)
Venue: Londonderry

Date: 20 August 2003
Meeting: Community Development User Involvement
Venue: WHSSB Headquarters, Gransha Park, Londonderry

Date: 20 August 2003
Meeting: Sperrin Lakeland Users Focus Group (Patient Advocate Review)
Venue: Lough Erne Hotel, Kesh

Date: 22 August 2003
Meeting: Chief Executive Belfast City Hospital
Venue: Belfast City Hospital

Date: 28 August 2003
Meeting: New WHSSC Members
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

Date: 29 August 2003
Meeting: Complainant (GD)
Venue: Londonderry

Date: 29 August 2003
Meeting: Complainant (MD)
Venue: Londonderry

Date: 1 September 2003
Meeting: Clinical and Social Care Governance Sub Group
Venue: Castle Buildings, Stormont, Belfast

Date: 4-5 September 2003
Conference: Investing for Health Partnership
Venue: Lusty Beg Island, Co Fermanagh

Date: 8 September 2003
Meeting: Chief Executive Omagh District Council
Venue: District Council Offices, Omagh, Co Tyrone

Date: 8 September 2003

Meeting: Primary Care Strategy Board
Venue: Castle Buildings, Stormont, Belfast

Date: 9 September 2003
Conference: Meeting the Needs of Disabled Children
Venue: Dunadry Hotel, Templepatrick

Date: 10 September 2003
Meeting: Community Development Steering Group
Venue: Conference Room, Hilltop, Tyrone and Fermanagh Hospital

C61/03 **Next Meeting:**

Date: 11 September 2003
Time: 6.30pm
Venue: Ulster American Folk Park
Residential Centre
Beltany Road
Omagh Co Tyrone

The meeting ended at 9.00pm

Following the conclusion of business the Chairman Mr Rogan on behalf of Council Members made a presentation to Mr Stanley Millar to mark his recent retirement as Chief Officer.